

Terms and Conditions

RATES AND PROCEDURES

Tariffs/rates quoted include accommodation, full breakfast, VAT and all Government levies. The lodge/guesthouse reserves the right to amend the tariffs/rates accordingly should the percentage level of VAT be increased or Government levies be increased during the duration of this agreement, or if the Namibian Dollar should be officially devalued, or any other unforeseen circumstances that may occur in the duration of this agreement.

All tariffs/rates quoted in this agreement as specified in the rate sheet of the respective accommodation establishment are in Namibia Dollars, per person, per night.

In the event of refurbishment programmes, upgrades or any unforeseen exceptional circumstances, the lodge/guesthouse reserves the right to seek alternative accommodation in a hotel of similar standard or a hotel conveniently situated. Children accommodation applies as per the quoted rate sheet. Dorms are only available at Villa Wiese.

CANCELLATION TERMS

- All reservations, cancellations and/or amendments must be made in writing to the lodge/guesthouse.
- Provisional bookings can only be guaranteed for a limited period, which will be stipulated on the provisional booking confirmation. If the booking is not confirmed during this time, it will automatically be cancelled.

CHECK-IN/CHECK-OUT

- Check-in time: 14h00
- Checkout time: 10h00

PAYMENTS

A credit card authorisation must be supplied to reconfirm the reservation as a guarantee and the full amount settle at the lodge/guesthouse with Check-in, cancellation policy will apply. Last minute reservations can only be settled at the lodge/guesthouse with check-in by credit card or cash.

GENERAL

This agreement is governed by and is subject to interpretation in accordance with the laws of the Republic of Namibia.

The lodge/guesthouse shall be excused and shall not be deemed in default for any failure of performance hereunder, for any reason beyond its control. Such cause shall be deemed to include, without limitation, war, warlike operations, armed aggression, insurrection, riots, fire, explosions, accidents, failure to obtain government approvals, Government acts or omissions, regulations or orders, acts of God, acts of a public enemy, epidemics, quarantine, restrictions or labour unrest